



FACILITY PARTNERSHIPS

Facility Partnership Packet

Community pharmacy, medication packaging, local prescription delivery planning, and long-term-care support for assisted living, group homes, behavioral-health programs, and other care organizations.

OPENING SEPTEMBER 1, 2026 - PRE-OPENING INQUIRIES OPEN

Phone

202-589-9438

Secure fax

202-589-9439

Address

11701 Roby Ave, Beltsville, MD 20705

Planned hours

Monday-Friday, 9:00 AM-6:00 PM

Website

carecompassrx.com

Facility email

facilities@carecompassrx.com

Pre-opening information: Final services, schedules, service area, and responsibilities are confirmed in the facility agreement and implementation plan.

A pharmacy partner for organized medication operations.

CareCompass begins by learning the resident population, current pharmacy workflow, documentation systems, delivery needs, and escalation contacts.

Medication packaging

Packaging coordinated with dose times, resident routines, and the medication-administration workflow.

Coordinated delivery

Planned routes and delivery windows with communication about ready, pending, and changed items.

Medication-list and MAR support

Coordination that supports authorized medication lists and MAR/eMAR workflows without replacing the facility record.

Provider and caregiver coordination

Direct communication with authorized staff, caregivers, prescribers, and care managers.

Consultant pharmacist review

Monthly medication-regimen review can be included for contracted facilities in alignment with the care setting and applicable Maryland requirements.

24-hour emergency pharmacy access

Contracted facilities receive a defined after-hours escalation line, with medication sourcing, pickup or delivery, and responsible contacts documented during onboarding.

Immunization planning

Coordination for pharmacy-based or on-site opportunities after clinical and operational review.

Organizations we support

Assisted-living communities, group homes, behavioral-health programs, memory-care settings, supported-living programs, senior communities, and other care organizations.

IMPLEMENTATION

A clear five-step transition process.

1 Discovery

Review census, current workflow, service goals, contacts, and desired transition timing.

2 Workflow assessment

Map packaging, cycle fill, MAR/eMAR, delivery, handoffs, exceptions, and escalation.

3 Resident preparation

Coordinate enrollment, consent, insurance, reconciliation, and prescription transfer through secure channels.

4 Implementation

Confirm cycle dates, packaging format, delivery windows, responsibilities, launch date, and contingency plan.

5 Ongoing support

Monitor admissions, discharges, medication changes, exceptions, delivery performance, and improvement opportunities.

Secure communication

Do not send resident names, medication lists, diagnoses, insurance records, prescription information, or other protected health information through public website forms or ordinary email. Use e-prescribing, secure fax, and direct phone coordination.

Identifiers and next steps.

Business and pharmacy information

Licensure	Maryland-licensed pharmacy	Secure fax	202-589-9439
Retail NPI	1881540730	Retail NCPDP	2146593
LTC NPI	1639026131	LTC NCPDP	2146606

Start with a nonclinical discovery call.

Call 202-589-9438 or email facilities@carecompassrx.com. We will confirm the appropriate secure workflow before receiving resident or clinical information.

Prepare for the discovery call

- Approximate census and care setting
- Current packaging and MAR/eMAR workflow
- Preferred delivery windows and escalation contacts
- Desired transition timeline

Role-based contacts

Facilities: facilities@carecompassrx.com
Providers: providers@carecompassrx.com
General information: info@carecompassrx.com

Do not email resident or clinical information. Use secure fax, e-prescribing, or direct phone coordination.